



EXECUTIVE SUMMARY OF BID EVALUATION REPORT

[Issued in terms of section 7(1)(i) of the Public Procurement Act, 2015]

**Provision for Consultancy services to conduct a customer and stakeholder
satisfaction survey**

Procurement Reference No: SC/RP/NW-015/2025

**Namibia Water Corporation Ltd.
Private Bag 13389
176 Iscor Street, Aigams Building
Windhoek**

**Email: bids@namwater.com.na
Website: www.namwater.com.na**



Executive Summary of Bid Evaluation Report

Project Title: Provision for Consultancy services to conduct a customer and stakeholder satisfaction survey

Reference number of procurement: SC/RP/NW-015/2025

1. **Scope of Contract:** Provision for Consultancy services to conduct a customer and stakeholder satisfaction survey.
2. **Procurement method used:** Request for Proposal (RP)
3. **Date of Invitation of Bids:** 10 February 2025
4. **Closing date for submission of bids:** 25 March 2025
5. **Date and place of opening of bids:** 25 March 2025, Namibia Water Corporation Ltd, 176 Iscor Street, Aigams Building, Windhoek
6. **Number of bids received by closing date:** 3 bids
7. Responsiveness of bids:

Name of Bidder	Pricing at Bid Opening N\$	Responsive or not responsive (Yes/ No)	Reasons why bid is not responsive
Zutari Namibia (Pty) Ltd	997 449.83	Yes	
IPSOS (Pty) Ltd	N/A	No	The bidder failed to submit its Good Standing Certificate Inland Revenue, Good Standing Certificate Social Security Commission and Affirmative Action Compliance Certificate.
Von Djums Trading cc	N/A	No	The bidder failed to achieve the minimum technical score of 70% and was therefore not considered for the Financial Evaluations.

8. Price comparison for bids that are substantially responsive:

Name	A. Price at Bid Opening N\$	B. Bid Price after corrections	C. price after Adjustments N\$	Margin of Preference Score (10%)	D. Price after Margin of Preference	Rank

Zutari Namibia (Pty) Ltd	997 449.83	N/A	N/A	N/A	N/A	1
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9. Best Evaluated Bid: **Zutari Namibia (Pty) Ltd**

