

ATTENTION NAMWATER VENDORS



To: All NamWater Vendors
From: Procurement Management Unit
Date: 23 July 2025
Subject: Alert – Scam Targeting NamWater Vendors

Dear Valued Vendors,

It has come to our attention that there is a scam currently being perpetrated by individuals fraudulently impersonating officials from the NamWater Procurement Management Unit.

These scammers are contacting vendors claiming to represent NamWater and are falsely promising the award of procurement contracts in exchange for payment or “facilitation fees.” In some instances, they are using names of actual NamWater staff members and sharing forged documents to appear credible.

We wish to make it unequivocally clear that NamWater does not solicit any form of payment from vendors in exchange for procurement opportunities. All procurement processes are conducted strictly in line with the provisions of the Public Procurement Act, Act No. 15 of 2015 as amended, and follow transparent, competitive, and fair procedures.

Please take note of the following:

- Do not respond to any request demanding payment in exchange for award of tenders or procurement opportunities.
- Do not share confidential information with individuals claiming to be NamWater representatives if you are unsure of their identity.
- All official communication from NamWater is conducted through our formal channels and designated email addresses ending in **@namwater.com.na**.
- If you are unsure about the legitimacy of any communication, kindly contact the NamWater Procurement Management Unit directly at **bids@namwater.com.na** or call us at **061 710 000** for verification.
- We urge all vendors to remain vigilant and report any suspicious activities or communications immediately.
- NamWater remains committed to upholding the highest standards of integrity and transparency in all procurement activities.

Thank you for your continued cooperation and partnership.

Kind regards,
Procurement Management Unit
Namibia Water Corporation Ltd (NamWater)