



CEO Welcome NamWater Staff 2024

“Productivity at its Peak”

Improved efficiency through accelerated water infrastructure development and maintenance

A happy new year to you all 😊

Upon returning to the office, I was met with an atmosphere of excitement and positivity, which led me to believe that we are well-prepared to begin the new year. As I took some time to reflect on the year 2023, I want to recognise and thank every one of you for your contributions towards ensuring that we supply water to the nation.

As we stand at the beginning of a new year, I am excited to announce the prevailing theme that speaks to where we are as NamWater: "Productivity at its Peak" which speaks highly to improving efficiency through accelerated water infrastructure development and maintenance. In these times of change, where challenges and opportunities are always present, our unshaken commitment to productivity serves as our guiding light towards a future of uninterrupted water supply.

Allow me to present this theme to encourage us all to work together through collective efforts.

For 2024, our key focal areas are:

1. Infrastructural Development and Maintenance

- In the Namibian landscape and journey, the year 2024 must be a year where excavators, pumps, pipes and dust is seen everywhere through the construction and maintenance of water supply infrastructure
- As a team, our dedication and priorities should be towards completing all capital projects in time with the right quality standards and within budget while striving for full compliance.

2. Stakeholder Management

- Let us create a positive image of NamWater for our stakeholders, shareholders and the general public. Only through a positive image, will we be able to maintain satisfactory levels of service provision.
- The only way we can create a positive image is through information sharing using the right channels, publicising the works done by the NamWater within communities,



professional behaviour by our staff members in delivering the services and, demonstrating caring attitudes to our stakeholders.

3. Building a Formidable Team

- Water security for Namibia can only be achieved through a formidable, disciplined, customer-centric and output-oriented water supply team
- Performance management should be a key focus towards the way we do our business and holding each other accountable in everything that we do. Additionally, setting up a NamWater team where all employees work as one to achieve our goals
- As a team, we should carry the NamWater spirit and ask ourselves “What can I do for NamWater?” because it is what we contribute as individuals that will put NamWater in a position to take care of us.

Colleagues, productivity is not just doing more but doing it better hence I encourage each one of us to begin the year with focus and direction towards our strategic direction for 2024.

Thus far, the rain received in most parts of the country has not been favourable as there has been very low inflow into all our dams around the country. As of Monday, 22 January 2024, the dam levels across the country were filled to 57.8% of their capacity which is a significant drop compared to the same time last year which stood at 70.8%.

These statistics paint a concerning picture not just for us as a Corporation but for Namibia as a whole. Given the aforementioned, this season calls for the timely execution of our Corporate Strategy with the support of our shareholders, stakeholders and the general public. Let us take on the responsibility to spread the message within our communities that we should continually use water sparingly.

Another matter to raise is limited resources which calls for each one of us to be disciplined as we manage the resources allocated to us. Let us take accountability and ownership to avoid misusing company assets.

To management, let us improve the level of collaboration and cooperation as we implement our objectives and continually find strategies to meet water demand.

As we officially kick off the year, I would like to once again, welcome you back and to the new appointees, feel welcome. As we return to our workstations, take a moment to reflect on our mandate, which is to supply water to the nation and draw inspiration from the difference you make in the water supply industry.

END.